Service Level Agreement (SLA)

Taraba State Ministry of Environment and Climate Change
Effective Date: AUGUST 1, 2024
Scope: Environmental Permits, EIA Approvals, Climate Project Registration

1. Regulatory Services Covered

Service	Description
Environmental Impact Assessment (EIA)	Approval for development projects based on environmental risk
Environmental Clearance Certificate	Issued after successful EIA review
Climate-Aligned Project Registration	Registration of mitigation/adaptation projects
Site Inspection & Compliance Audit	Verification of environmental safeguards
Waste Management Permit	Approval for regulated waste handling activities
Emissions Reporting & Climate Registry Submission	Annual reporting for climate compliance

2. Fee Schedule

Service	Fee (₦)	Payment Channel
EIA Registration (Low Risk)	₦25,000	Online portal / Bank
EIA Registration (High Risk)	₦75,000	Online portal / Bank
Environmental Clearance Certificate	₦20,000	Online portal / POS
Climate Project Registration	₦15,000	Online portal
Site Inspection (Urban)	₦10,000	POS / Bank
Waste Management Permit	₦30,000	Online portal
Emissions Compliance Audit	₦50,000	Bank transfer

3. Service Delivery Timelines

Process Step	Timeline	Responsible Unit
Acknowledgment of Application	Within 2 working days	Registry Unit
Screening & ToR Issuance	Within 5 working days	EIA Desk
Field Assessment & Data Collection	7–14 working days	Technical Team
Review of EIA Report	Within 7 working days	Review Panel
Issuance of Clearance Certificate	Within 10 working days	Permits Unit
Climate Project Registration	Within 10 working days	Climate Desk
Site Inspection & Audit Report	Within 14 working days	Compliance Unit
Emissions Registry Submission	Within 7 working days post-audit	Climate Registry Desk

4. Communication & Transparency

- All fees and procedures are published on the Taraba State Development Portal.
- Changes to fees or timelines require **60-day public notice** via website, gazette, and newspapers.
- Stakeholder engagement is mandatory for economically significant changes.

5. Monitoring & Feedback

- Quarterly compliance audits conducted by the Office of the Secretary to the State Government (SSG)
- Businesses may submit grievances via the GRM portal
- SLA performance tracked via dashboards and published in quarterly reports